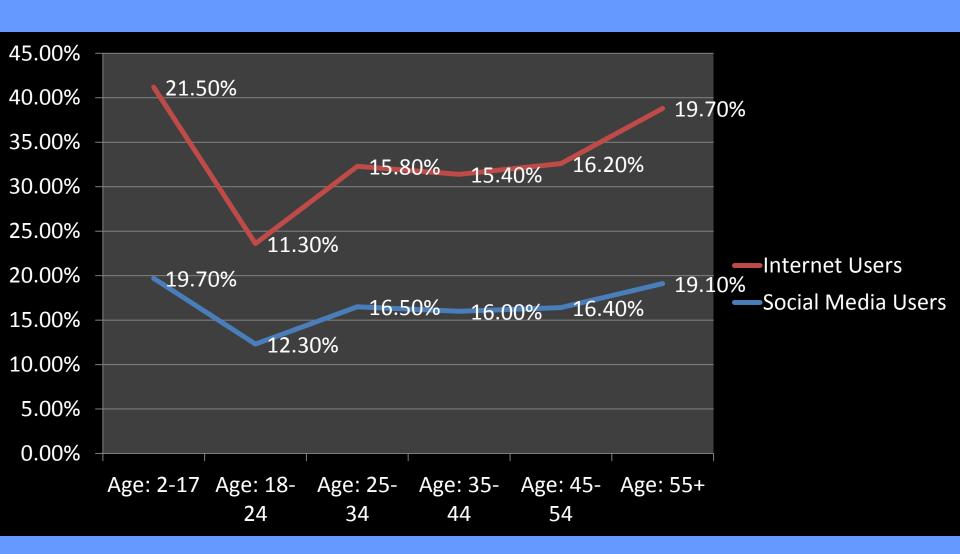


DIGITAL MARKETING STATISTICS -NORTH AMERICAN PERSPECTIVE

Canada Internet Penetration by Age Group- July 2013



Source: eMarketer

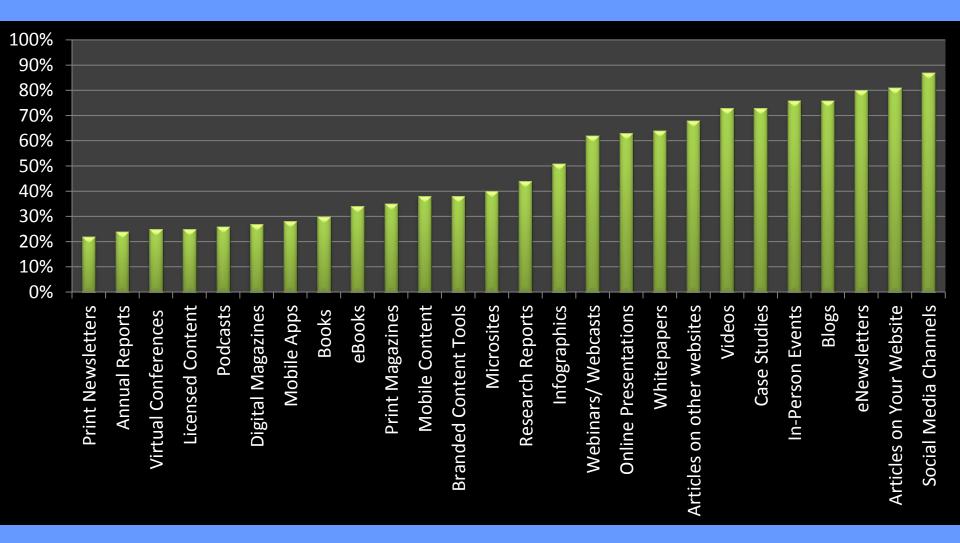
Recent North American Email Marketing Statistics



North America

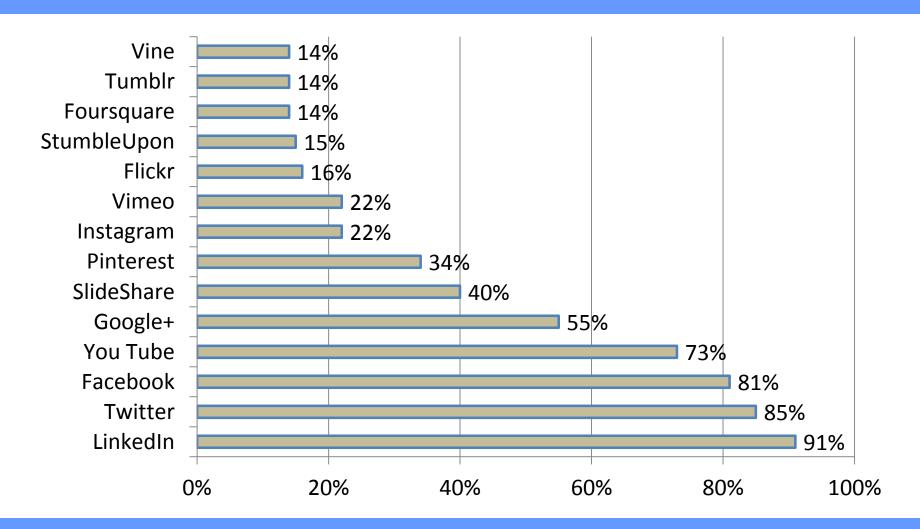
- **Open Rate**= 10.76 %
- Open Rate of HTML messages= 25.44 %
- Click Through Rate= 2.67 %
- Click to Open Rate= 30.09 %
- **Bounce Rate** = 2.17 %
- Complaint Rate = 0.12 %
- Unsubscribe Rates = 0.17 %

2014 North American B2B Content Marketing Statistics



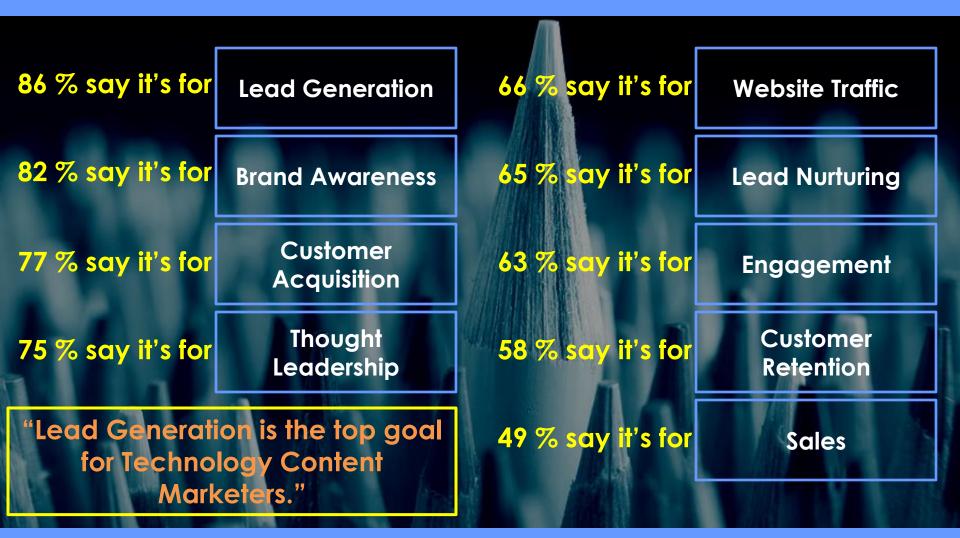
Source: Content Marketing Institute

Content Distribution through Social Media- 2014 North America



Source: Content Marketing Institute

Why Content Marketing?- Says North American Technology Marketers



Source: Content Marketing Institute

Digital Marketing from the Mexican Perspective

- The mobile oriented digital spending in Mexico is expected to reach 20 % in 2016.
- About 40 % of Mexican companies reported that they are spending about 10 % of the total advertising budget in the digital medium.
- Among the various digital marketing activities, email marketing is ranked as the top activity in Mexico followed by social media management, social ads, search engine ads, banners in portals, mobile advertising and geolocation services.
- About 22 % of ad spending will be digital in Mexico by 2016.
- In 2013, about 64 % Mexican Internet users used their cell phones to go online.
- About 45 % of Mexican Internet users follow a brand on social media.

Sources: <u>eMarketer</u> and <u>Latin Link</u>

Mobile Use Patterns in North America

- Mobile device penetration in the USA is 94 %.
- Mobile device penetration in Canada is 74 %.
- The share of Smartphone users in North America is expected to reach 78.3 % by the year 2017.

Google

- In the US, people are using smartphones more to book online travel tickets. Reputed online travel companies said that; they are getting a significant proportion of their travel bookings via the mobile devices.
- The mobile advertising spend by marketers in United States is supposed to reach \$ 31.1 billion by 2017.



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